

Nondiscrimination and Accessibility Requirements

Discrimination is Against the Law

Family Medicine of Cloverdale complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)) (or sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes). Family Medicine of Cloverdale does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Family Medicine of Cloverdale Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

Qualified sign language interpreters
Written information in other formats (large print, audio, accessible electronic formats, other formats).



Provides free language assistance services to people whose primary language is not English, which may include:

Qualified interpreters
Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Alissa Price, Civil Rights Coordinator.

If you believe that Family Medicine of Cloverdale has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Alissa Price, 1542 South Bloomington Street Greencastle, Indiana 4615, (765-301-7407 (phone), (765-301-7417 (fax). You can file a grievance in person or by mail, or fax. If you need help filing a grievance, Alissa Price is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at



https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.